

Reminder System (House Calls)

Because we are looking to improve our service to our patients, we have implemented a telephone appointment reminder System (House Calls), to provide you with the courtesy of a timely, and efficient reminder of your next scheduled appointment.

HouseCalls will call you a few days prior to your next appointment to give the day, date, and time of your appointment. To ensure that you receive your appointment reminder, House Calls will be calling you between 7:00 pm and 8:00 pm. You will be able to confirm your appointment by using your telephone keypad and pressing the following keys anytime during the message:

- **Press the 1 Key** to confirm your appointment
- **Press the 4 Key** to replay this message
- **Should you have a conflict with this appointment, you will need to call the office that the scheduled appointment is at.**

If you are unavailable when the call is made and have voicemail or an answering machine, the system will leave you a brief message.